

INFORMATION ON RIGHTS AND OBLIGATIONS IN THE FIELD OF PERSONAL DATA PROCESSING - FOR CUSTOMERS

within the meaning of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46 / EC (General Data Protection Regulation); (hereinafter referred to as the "Regulation")

1. Who will process your personal data (i.e. who is the administrator of personal data)?

Crea Pay s.r.o., with its registered office at V jámě 699/1, 110 00 Prague 1 - Nové Město, Company ID: 053 30 769, www.creapay.cz, e-mail: info@creapay.cz, telephone contact: +420 607 260 000 (further only "provider");

- Deputy Personal Data Administrator: Karlis Berzins, e-mail: kb@creapay.cz

2. What personal data about you will be processed?

- identification and invoicing data (e.g. name, surname, ID number, VAT number), contact details (e.g. address of residence or registered office, telephone number, identifiers for electronic communication), banking details (e.g. account number) and services used, including the above information about the (sales) representative or authorized employee or other contact person, a portrait of the client (when obtaining a copy of the identity document), information on nationality

3. For what purposes will your personal data be processed without your consent?

- a) for the fulfillment of the provider's obligations arising from the contract concluded between you and the provider (in particular the contract for the provision of payment services)
- b) for the execution of the provider's obligations under applicable law, in particular in relation to his activities, such as consumer protection, anti-money laundering, liability for defects, damages or accounting or tax performance, including obligations relating to by carrying out inspections by the competent authorities
- c) for the exercise of the provider's rights and legitimate interests, among others, in exercising its rights and enforcing claims against you

4. What is the legal basis for the processing of your personal data?

- the right of the provider to process personal data for the above-mentioned purposes (see question 3) even without the consent granted by you follows from Article 6, paragraph 1, letter b), c) and f) of the Regulation

5. How long will your personal data be processed?

- Your personal data will be processed for the entire duration of the contractual relationship between you and the provider and after its termination for the duration of limitation periods, statutory periods and periods designated for archiving in accordance with legal regulations, but no longer than ten years from the end of the accounting period, in which the last contractual relationship has terminated, unless the legal regulation stipulates a longer

period and if after the expiry of this period any of the purposes for which personal data can continue to be processed will not last (e.g. ongoing court or execution proceedings)

- after the above deadlines, your personal data will be irreversibly deleted or destroyed.

6. Who will or may be the recipient of your personal data?

- public authorities, executors, lawyers, tax advisers, accountants, courts and other relevant supervisory and financial authorities; We may share your personal information with our business partners who provide services on our behalf and based on our instructions; We may also share your personal information with others we work with, such as external consultants and translators; with your consent, other persons may also be the recipient; Your personal data may also be transferred to recipients abroad in order to fulfill contractual or legal obligations, and only under the conditions set out in Article 44 et seq. regulation, if sufficient guarantees of protection of your personal data will be ensured)

7. From what sources will be or are the processed personal data obtained and how are they updated?

- personal data are or will be obtained mainly from you and your (sales) representatives or other authorized persons, as well as from publicly available information, the Internet and social networks, public lists and registers, as well as from documents and communications submitted or delivered to the provider
- your personal data will be updated mainly on the basis of information received from you or your (sales) representatives or other authorized persons, as well as from publicly available information, the Internet and social networks, public lists and registers

8. What basic rights do you have in relation to the processing of personal data and how can you exercise them?

- you have the right to process personal data in a fair and lawful and transparent manner, for legitimate purposes, to the extent necessary and for the necessary time, while the data must be secured against unauthorized processing, accidental loss, destruction or damage, which is ensured in particular by their mechanical and electronic security (including encryption during their transmission) and the appropriate measures and procedures that are in place, including regular training of persons who have access to your personal data
- you have the right to free access to your personal data and to confirm whether your personal data is processed (for providing another copy or further confirmation you will be charged an administrative fee of CZK 20 (excluding VAT) for each page of A4 copy and in the amount of CZK 200 (excluding VAT) for each additional certificate issued)
- you have the right to complete missing data and to correct inaccurate personal data
- you have the right to delete personal data that are no longer needed for the above purposes (see question 3); if you object to their processing and there are no overriding reasons for their processing; if the personal data have been processed unlawfully; or if the law of the European Union or of its Member State so provides; however, you do not have the right to erase if the processing of personal data is necessary, inter alia, for the fulfillment of a legal obligation under the law of the European Union or its Member State, for the purposes of archiving or for determining, enforcing or defending legal claims.
- you have the right to restrict the processing of personal data (i.e. the data will only be stored and processed by the provider only with your consent, or for the purpose of determining,

exercising or defending legal claims or for the protection of the rights of another natural or legal person), if you deny their accuracy; if their processing is illegal and you refuse to delete them; if the provider will continue to need the data only for the purpose of determining, exercising or defending legal claims; or if you object to their processing

- you have the right to file a complaint with the supervisory body, which is the Office for Personal Data Protection, with its registered office in Pplk. Sochora 27, 170 00 Prague 7 (www.uoou.cz)
- you have the right not to be the subject of any decision based solely on automated processing, including profiling (i.e. assessment of personal aspects related to analysis or estimation of aspects related to your performance, economic situation, health, your personal preferences, interests, reliability, behavior or places where you are or move); unless such a decision is necessary for the conclusion or performance of a contract between you and the provider; is permitted by the law of the European Union or its Member State; or is based on your express consent (this way your personal data is not currently processed by the provider)
- you can exercise your rights (to access and confirm personal data, to supplement, correct or delete or to limit processing) in person or via e-mail sent to the address: info@creapay.cz, while your complaints will be dealt with in set deadlines (usually within one month)

Pursuant to Article 21 of the Regulation, you have the RIGHT to OBJECT at any time against the processing of personal data which are processed for the purposes of the legitimate interests of the provider and for the purposes of so-called direct marketing.